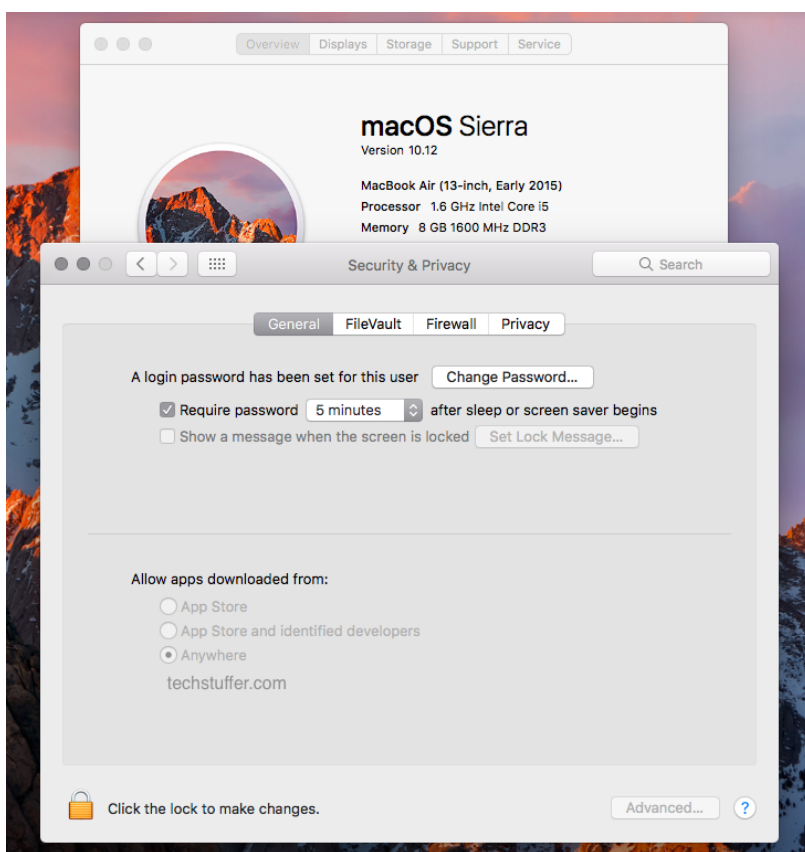
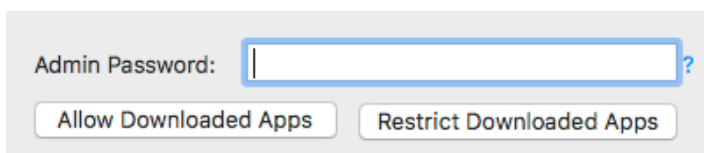


## IMPORTANT INFO FOR MAC USERS (OSX Sierra or Later):

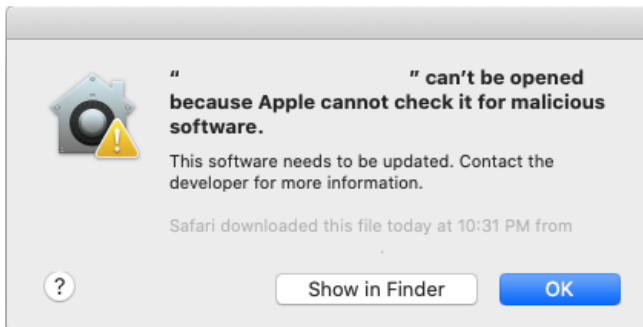
Some Mac OSX users will receive a **“This app is damaged”** message when trying to run our software tools. This message is caused by GateKeeper, a safety mechanism of macOS that decides which apps are allowed to run (basically apps downloaded from Apple Store or Apple Verified Developers, as Anywhere option has been hide).

By default, the Download from Anywhere radio button is hidden from the Security & Privacy panel on System Preferences. To restore the Anywhere option please follow these steps:

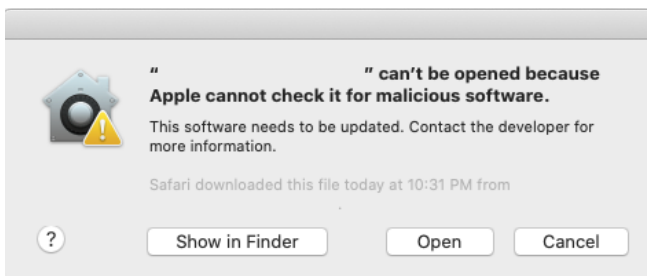
1. **Install AllowApps (Included within DMG file)**
2. **Launch AllowApps**
3. **Introduce your Admin Password**
4. **Click Allow Downloaded Apps**
5. **Open Security & Privacy panel on System Preferences (close & open it again if you have it already open) and check if Anywhere option has been be restored.**
6. **Select Anywhere**
7. **Try again**
8. **You can hide the Anywhere option again just repeating the same process and clicking on Restrict Downloaded Apps**



When installing AllowApps some users will receive a message saying “This App can’t be opened because Apple cannot check it for malicious software. This software needs to be updated. Contact the developer for more information”. To solve this issue follow these steps:



1. Download the installer.
2. Select Installer in Downloads folder.
3. Hold down **Control** key while clicking on Installer.
4. Choose **Open** from popup menu, then click **Open** in presented dialog.



#### **IMPORTANT INFO FOR MAC USERS (OS 11 Big Sur or Later)**

On the first launch you'll be asked to grant access permission to Microphone, this permission is required to run the app properly in the latest mac os.

If you don't grant access the app may show some issues that could be solved by granting access permission from within your privacy & security panel.

Once all necessary access permissions are granted you'll not be asked again to grant these permissions.